



There may be no more significant Canadian symbol than the Canada goose. When I see them flying overhead in that iconic V formation, I think about another intrinsically Canadian characteristic they represent; teamwork.

These creatures work together to achieve a common goal, spending the winter months in warmer climates like Florida ... that's one of my yearly winter goals too. Perhaps that is why I have a soft spot in my heart for these birds. I digress.

The Canada goose conserves their energy to help them make their long-haul flights by having each goose take a turn at the front of the V, falling to the back when they need to take a breather. They also use this V formation to help keep track of one another, ensure nobody is left behind, and make communicating easier. Their honks are signs of encouragement.

They've learned that if they sync their flapping and use updrafts of the air created from their teammates' wings (called *lifting*), their work will be easier, and they'll get to their destination faster than if they went it alone. They are committed to the team arriving in one place at one time – as a team.

It got me thinking about our teams. I've been with Huronia for a little over three years now, and I've had the pleasure of working with everyone at each of our three locations. There is a common thread across all sites and all teams. They all recognize the importance of teamwork. From the first point of customer contact to the last, they each have an essential role.

This year, we will use our newsletter to introduce you to some members of our staff who epitomize the word **teamwork**. I wish I could introduce you to everyone, but alas, there are only 12 newsletters this year. The folks you'll meet are resourceful, positive and optimistic. They help the organization create efficiencies and develop innovative ways of doing things. They *lift* their teammates and help the organization reach our *destination* better and faster. We are grateful for their work and the work of all our employees, and we want to acknowledge it. I'm excited for you to get to know them all by name.

An old friend of mine (Ted Farr) was known for asking people “*ever wonder why when geese fly in V formation, one side of the V is longer than the other?*” and I remember starting to think of all the reasons that may have had some affect on the flying V ... and Ted stopped me and said, “*stop thinking so hard, it's because one side has more geese*”. LOL

I reflect on that every time I see geese taking to the skies and can't help but look up and smile. R.I.P. Ted

Here is to a great year ahead. I wish you all the best for a year filled with many *lifts* and the occasional honk of encouragement.

~David P. Clark, President



HURONIA FAMILY DAY HOURS OF OPERATION

Please take note that Huronia will be CLOSED on Monday, February 20th for Family Day. **We will re-open on Tuesday, February 21st.** Our [24/7 ULC listed monitoring station](#) WILL remain open with no interruption in monitoring service. 24/7 emergency support is also available if required.

HOW TO REACH US

We have; [three office locations](#) that include a [24/7 ULC listed monitoring station](#), a backup monitoring station, a sales team, a tech team, an install team, a finance team, an admin team ... and we continue to grow. We want to make it easier for you to get to the correct department or team as efficiently as possible!

Our **Collingwood** office serves The Town of the Blue Mountains, Thornbury, Meaford, Owen Sound, Stayner, Grey County and North Wellington.
284 Pretty River Parkway, Collingwood, Ontario L9Y 4J5
Phone: 705-445-4444
Toll Free: 1-844-363-9311

If you are located in Barrie, Coldwater, Elmvale, Honey Harbour, or Orillia, your first point of contact is our **Midland** office.
233 Midland Ave, Midland, Ontario L4R 3K1
Phone: 705-526-9311
Toll Free: 1-844-363-9311

Our **Muskoka** office serves the Bracebridge, Huntsville, Muskoka, Haliburton and Parry Sound region.
544 Greer Road, Utterson, Ontario P0B 1M0
Phone: 705-645-4108
Toll Free: 1-844-363-9311

Monitoring Station

Toll-Free: 1-888-363-9311
705-527-9311 - add this number to your favourites on your cell phone, so calls from the monitoring station will still ring when your phone is in Do Not Disturb.
Email: monitoring@huroniaalarms.com

New Product or Sales Inquiry

For both residential and commercial product sales, please email:
sales@huronialarms.com

Fire Safety (including fire extinguisher service)

Midland: 705-526-9311, ext 6618

Collingwood: 705-445-4444, ext 6618

Muskoka: 705-645-4108, ext 6618

For email enquiries, please use: firesafetyservice@huronialarms.com

Residential and Commercial Security Customer Service

Midland: 705-526-9311, ext. 6623

Collingwood: 705-445-4444, ext. 6623

Muskoka: 705-645-4108, ext. 6623

For customer service inquiries related to security, video, access control or other security products and services, please email: securityservice@huronialarms.com

Audio, Video and Home Theatre

For customer service inquiries related to audio, video or home theatre products and services, please email: av@huronialarms.com

Lock, Key & Safe

705-445-4444, ext.1210

For inquiries regarding residential or commercial lock systems (including automotive), key cutting, door hardware, or safe products or installation, please email:

lockkey@huronialarms.com

Accounts Receivable

705-445-4444, ext. 6619

Email: receivables@huronialarms.com

For all other General Inquiries:

Phone: 705-526-9311

Email: info@huronialarms.com

You may also fill in the form on our website (scroll to the bottom of the contact us page) to have your inquiry directed to the appropriate department or team member:

<https://www.huronialarms.com/contact.cfm>

NEW YEAR. NEW CAREER. HELP US FIND THE NEXT GREAT ADDITION TO OUR TEAM!

To support our commitment to exceptional customer service, we are always looking to have talented people join our team. Some of our best leads have come from our customers, and so we are reaching out to you again! We are actively recruiting for the following positions:

- Security Alarm Technician (Midland & Utterson/Muskoka)
- Senior Locksmith (Collingwood)

[Click here to submit your resume or to receive additional information about these career opportunities.](#)

If you know of someone who is looking for an employment opportunity with a family-owned and operated business that is dedicated to customer satisfaction, [please contact us](#).

We offer an incentive for leads that create viable employment opportunities for our company: three months free monitoring for the lead; 12 months of free monitoring if we employ the lead through their probationary period; an additional 24 months of free monitoring should the lead remain employed after one year of continuous service.

ACTION REQUIRED!

WE WANT TO KEEP IN TOUCH WITH YOU.

As a valued contact of Huronia Alarm & Fire Security Inc., we want to stay in touch with you, and keep you informed about new products, services, faces and activities we're involved with in the communities we call home. In order for us to comply with the anti-spam legislation we need to know if you would like to continue receiving email communications from us. We ask that you reconfirm your email subscription by clicking on the button below. By confirming your subscription you're granting us permission to email you. You can revoke permission to mail to your email address at any time using the Safe Unsubscribe link found at the bottom of every email.

Yes, continue sending me emails!



Huronia

Safe. Secure. And Sound.

Security & Monitoring
Fire & Safety
Audio Video
Lock, Key & Safe

huroniaalarms.com



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